

Copyright Infringement Notices



Issue Copyright
Notifications
While Cutting
Costs and
Improving TOS
Compliance



To learn more, contact us at
800-728-1464
www.frontporch.com

Decrease DMCA Notification Costs

The Problem

As an Internet Provider you get hundreds, perhaps thousands of emails every day from monitoring agencies informing you that your subscribers are sharing copyrighted content. You have to take action when you receive these notices, but current notification methods are costly, labor intensive, and unreliable.

The Solution

The Front Porch solution automates the notification process and saves you money by freeing up staff and bandwidth. Front Porch addresses DMCA infringement by ensuring that the offending subscriber gets the notification quickly and also verifies receipt.

Monitoring agency e-mails trigger a Front Porch notification targeted to the named infringer. They are warned that their IP address was associated with the unauthorized distribution of copyright protected files. The provider can specify corrective actions within each notice consisting of instructions to cease file sharing and remove shared copyrighted content.

The system can send escalated notifications to repeat infringers warning them of the consequences of continuing to distribute unauthorized copyright protected files.

Chronic infringers can be placed in a captive portal, limiting their Internet access. Conditions for automated captive portal release can be defined by the provider.

Benefits

Providers benefit by using our automated notification system to lower labor costs and free up valuable bandwidth.

Subscribers' awareness level of copyrighted content is raised and future unauthorized distribution is reduced. Results are impressive with 90% of notified infringers not receiving additional DMCA notices over a six month period following initial notification.

Integration

Installation and setup are simple. Front Porch handles all integration with the Advanced Copyright Notification Service (ACNS) standard. Providers simply grant access to infringement details for our automated service.

Contact Us

General Information

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Corporate Headquarters

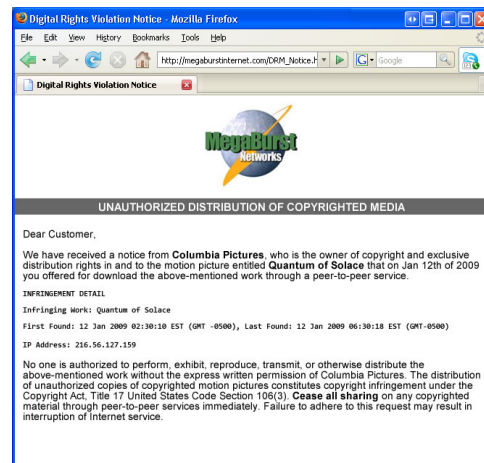
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DMCA Violation Notifications

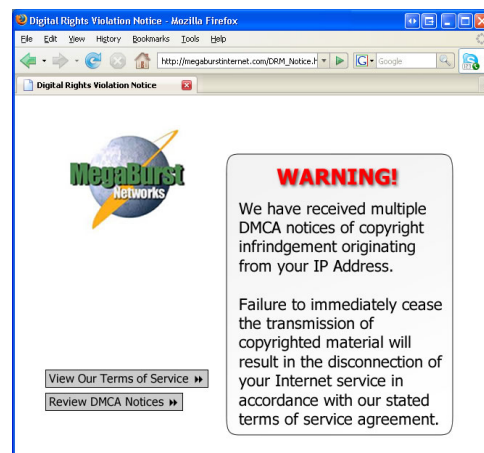
In-browser DMCA violation notices inform the infringer of the violation and include instructions for required action to prevent future violations or a disruption of service. Notifications specific to the infringer provide an effective tool to reduce repeat unauthorized distribution of copyright protected files.



DMCA Violation Notifications

Captive Portal Warning

Chronic infringers can be placed into a captive portal that limits their Internet access until corrective action is taken. The provider controls when a subscriber is placed in a captive portal and defines the required action to restore their account. Captive portal is a very cost effective alternative to expensive disconnect costs or truck rolls.



Captive Portal Warning

These products and associated modules and services are protected by United States patent No. 6,442,577. Other patents pending.

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